



BRETT SANTOFERRARO

Project Leader

Uniting teams to generate holistic organizational change.

Brett's keen eye for detail and passion for improving business operations are rivaled by only his approachable, down-to-earth nature. His diverse industry experience and fortune 500 background allow him to quickly identify areas of improvement across many facets of a business. With a calming influence and the ability to optimize communication flow, Brett helps clients bridge the gap between the various levels and agents involved in AMEND's consultative projects. He frequently enjoys spending time outdoors and partaking in activities like golf, softball, and camping.

EDUCATION

2009 — 2014 **OHIO STATE UNIVERSITY**
B.S., Integrated Systems Engineering

SKILLS

TRAINING	Lean Manufacturing	●●●●●●●●●●●●●●
	Root Cause Analysis	●●●●●●●●●●●●●●
	System Implementation	●●●●●●●●●●●●●●
	Systems Thinking	●●●●●●●●●●●●●●
	Program Development	●●●●●●●●●●●●●●
OPERATIONS	Process Mapping	●●●●●●●●●●●●●●
	Lean Manufacturing	●●●●●●●●●●●●●●
	Continuous Improvement	●●●●●●●●●●●●●●
	Process Re-Engineering	●●●●●●●●●●●●●●
	Workload Balancing	●●●●●●●●●●●●●●
BUSINESS	Process Engineering	●●●●●●●●●●●●●●
	CRM Systems	●●●●●●●●●●●●●●
	Project Management	●●●●●●●●●●●●●●
	GAP Analysis	●●●●●●●●●●●●●●
	Financial Analysis	●●●●●●●●●●●●●●

EXPERIENCE

2014 — present	AMEND CONSULTING Project Leader
2013	TOYOTA Internal Logistics Engineering
2012	SHERWIN WILLIAMS Process Engineering
2011	GENERAL ELECTRIC Mechanical Engineering

INDUSTRIES SERVED

